PURPOSE To identify Watkins Health Services (WHS) hours of operation and the scope of services provided.

POLICY Watkins Health Services (WHS) will provide for the needs of its patient base by offering appropriate health related services at Watkins Memorial Health Center (WMHC), during timeframes that are well publicized.

PROCEDURES

A. Services
WHS provides the following health related services to its patients:
1. General Medical Clinic
2. Walk-In Clinic
3. 24/7 Nurse Help Line
4. Immunization/Allergy/Travel Clinic
5. Gynecology Clinic
6. Ancillary Services:
   a. Laboratory
   b. Radiology
   c. Physical Therapy
   d. Athletic Trainer
   e. Massage Therapy
7. Full service Pharmacy
8. Online web services
9. Health Education Resource Office
10. CARE Coordinator
11. Faculty & Staff Immediate Care Clinic

Counseling & Psychological Services are also located within the health center building.

B. Hours
Monday-Friday  8:00 A.M. to 6:00 P.M.
Saturday      12:00 P.M. to 4:00 P.M.
Sunday        Closed

During school breaks, the health center building closes at 4:30 P.M., Saturday remains 12:00 P.M. to 4:00 PM.
WMHC is closed on the following national holidays:
New Year’s Day    Memorial Day
July 4            Thanksgiving & Friday after Thanksgiving
Christmas Day

For holidays on which the health center is open, the hours are posted on the website and all building entrances.

Students are encouraged to seek services at Lawrence Memorial Hospital when the health center is not open. This information is also posted at the health center entrances.

REFERENCES:

This document is on file with the KU Policy Library.

AD-014 Patient Population – Eligibility