

# WATKINS HEALTH SERVICES

## FOR KU STUDENTS

### WATKINS MEMORIAL HEALTH CENTER

Main Line  
785-864-9500

Appointment Line  
785-864-9507

Online Appointments  
[studenthealth.ku.edu](http://studenthealth.ku.edu)

### HOURS

Monday - Friday  
8:00 AM - 5:00 PM

Saturday  
12:00 PM - 4:00 PM

Sunday  
Closed

*Hours may vary during summer session and when classes are not in session; closed most holidays.*

### MISSION

Watkins Health Services supports the student's learning experience through the delivery of high quality affordable healthcare services and innovative programs that promote the health of the student, University and community.



**Beak HEALTHY!**

Please note that some services are covered by the pre-paid student health fee while other services may have fees that are generally discounted compared to the local market.



**24/7 NURSE HELPLINE** *785-864-9583*



**ALLERGY INJECTIONS**



**ATHLETIC TRAINING**



**BILLING & INSURANCE OFFICE** *785-864-9520*



**GENERAL MEDICINE**

Board certified Medical Providers that specialize in college health including gynecology and gender affirming care



**HEALTH EDUCATION** *785-864-9570*

Promotes prevention and wellness



**IMMUNIZATIONS**



**LABORATORY** *785-864-9544*



**MASSAGE THERAPY**



**ORTHOPEDIC SERVICES** *785-843-9125*



**PHARMACY** *785-864-9512*

Can fill any prescription (in-house or transferred) by a licensed Provider  
Offers over-the-counter medications, tissues, condoms, etc.  
Coffee and snack items available at Beakers Daily Dose



**RADIOLOGY**



**TRAVEL HEALTH**

Available to students, faculty, staff, retirees, and any Douglas County resident



**WALK-IN CLINIC**

HEALTHCARE JUST FOR JAYHAWKS



## HEALTH FEE

- Paid by all enrolled students as a required campus fee as part of tuition
- There is **no charge for most office visits** as that is covered by the health fee, however, **there is a charge for any medical procedure or medical ancillary service**, such as pharmacy, lab, radiology, etc. but payment is not required at the time of service
- Not the same as health insurance



## HEALTH INSURANCE

- Not required to be seen at WHS but highly recommended
- If a student is covered under an insurance plan:
  - Bring insurance card or copy the first time using WHS, or if insurance plan changes
  - WHS will bill most insurance companies regardless of in-network or out-of-network status but it is the **student's responsibility to know what services are covered at WHS**
  - Any portion not covered by insurance is the student's responsibility
- If a student needs an insurance plan, the Kansas Board of Regents sponsors a comprehensive and affordable student plan that can be purchased through UnitedHealthcare at [www.uhcsr.com/KU](http://www.uhcsr.com/KU) during open enrollment



## SECURE PATIENT PORTAL

- Accessible at <https://watkinspatientportal.ku.edu> seventy-two (72) hours after enrolling
- Provide required immunization records - click on "Medical Clearances" tab to enter immunizations and dates, click on "Immunization Upload" to upload official documentation
- Provide insurance information - click on "Medical Clearances" tab and select "Health Insurance Information" to enter policy details, click on "Insurance Card" tab to upload a photo of your card
- Schedule appointments
- View lab results and procedures
- Communicate with WHS clinical staff
- Request prescription refills - click on "Messages" tab and select the option to request refill
- Check account balance and pay bills



## COMPLIANCE FOR KU POLICIES

### Immunization Policy

- Measles, Mumps & Rubella (MMR)
  - Required of all students - 2 vaccines for anyone born on or after January 1, 1957
  - 1st MMR - No earlier than 4 days before 1st birthday
  - 2nd MMR - After 1980 and at least 28 days after 1st MMR
- Meningococcal
  - Required of all students living in University housing but highly recommended for all students
  - Must have been administered within the last five (5) years

### Mandatory Alcohol Education Policy

- Required of all newly enrolled, degree seeking students under the age of 21 as of August 1<sup>st</sup> of the academic year

**NOTE: Failure to comply with either policy will result in an administrative hold on the student's account, which will prohibit the student from enrollment for future semesters.**